



Acceptable Use Policy ("AUP")

Run IT Solutions Limited's Acceptable Use Policy ("AUP") is provided to give our customers and users a clear understanding of what Run IT Solutions Limited expects of them while using the service. All users of Run IT Solutions Limited's Internet services: those who access some of our Services but do not have accounts, as well as those who pay a service fee to subscribe to the Services, must comply with this AUP and our TOC (Terms and Conditions).

Use of Run IT Solutions Limited Service constitutes acceptance and agreement to Run IT Solutions Limited's AUP as well as Run IT Solutions Limited's TOC (Terms and Conditions).

The customer understands, acknowledges, and agrees that Run IT Solutions Limited may revise policies, agreements, and notices at any time without notice and that he or she shall be bound by the policies, agreements, and notices as currently posted on the Run IT Solutions Limited website which as a whole shall constitute Run IT Solutions Limited's Acceptable Use Agreement.

We support the uncensored flow of information and ideas over the Internet and do not actively monitor subscriber activity under normal circumstances. Similarly, we do not exercise editorial control over the content of any website, email transmission, newsgroups, or other material created or accessible over or through the services, except for certain proprietary websites. However, in accordance with our TOC (Terms and Conditions), we may remove any materials that, in our sole discretion, may be illegal, may subject us to liability, or which may violate this AUP. Run IT Solutions Limited may cooperate with legal authorities and/or third parties in the investigation of any suspected or alleged crime or civil wrongdoing. Your violation of this AUP may result in the suspension or immediate termination of either your Run IT Solutions Limited account or other actions.

This document is intended to provide a basic understanding of Run IT Solutions Limited's Acceptable Use Policy. The following are guidelines for the establishment and enforcement of Run IT Solutions Limited's AUP:

1. Ensure reliable service to our customers
2. Ensure security and privacy of our systems and network, as well as the networks and systems of others
3. Comply with existing laws
4. Maintain our reputation as a responsible service provider



5. Encourage responsible use of the Internet and discourage activities which reduce the usability and value of Internet services
6. Preserve the value of Internet resources as a conduit for free expression and exchange of information
7. Preserve the privacy and security of individual users

Run IT Solutions Limited intends to provide its customers access to everything the Internet has to offer. While Run IT Solutions Limited is firmly committed to the principles of free speech, certain activities that may be damaging to the resources of both Run IT Solutions Limited and the Internet and cannot be permitted under the guise of free speech. The resources of Run IT Solutions Limited and the Internet are limited, and abuse of these resources by one user has a negative impact on the entire community.

We do not routinely monitor the activity of accounts except for measurements of system utilization and the preparation of billing records. However, in our efforts to promote good citizenship within the Internet community, we will respond appropriately if we become aware of inappropriate use of our service.

You may not use your server to publish material, which Run IT Solutions Limited determines, at its sole discretion, to be unlawful, indecent, or objectionable. For purposes of this policy, "material" refers to all forms of communications including narrative descriptions, graphics (including photographs, illustrations, images, drawings, logos), executable programs, video recordings, and audio recordings.

If a Run IT Solutions Limited account is used to violate the Acceptable Use Policy or our TOS, we reserve the right to terminate your service without notice. We prefer to advise customers of inappropriate behavior and any necessary corrective action; however, flagrant violations of the Acceptable Use Policy will result in immediate termination of service. Our failure to enforce this policy, for whatever reason, shall not be construed as a waiver of our right to do so at any time.

As a member of our network community, you must use your Internet access responsibly.

VIOLATIONS OF Run IT Solutions Limited ACCEPTABLE USE POLICY

The following constitute violations of this AUP:

1. Illegal use :

Run IT Solutions Limited's services may not be used for illegal purposes, or in support of illegal activities. Run IT Solutions Limited reserves the right to cooperate with legal authorities and/or injured third parties in the investigation of any suspected crime or civil wrongdoing.

2. Harm to minors :

Use of the Run IT Solutions Limited service to harm, or attempt to harm, minors in any way, including, but not limited to child pornography.

3. Threats : Use of the Run IT Solutions Limited service to transmit any material (by email, uploading, posting, or otherwise) that threatens or encourages bodily harm or destruction of property.

4. Harassment : Use of the Run IT Solutions Limited service to transmit any material (by email, uploading, posting, or otherwise) that harasses another.

5. Fraudulent activity : Use of Run IT Solutions Limited service to make fraudulent offers to sell or buy products, items, or services, or to advance any type of financial scam such as "pyramid schemes," "ponzi schemes," and "chain letters."

6. Forgery or impersonation :

Adding, removing, or modifying identifying network header information in an effort to deceive or mislead is prohibited. Attempting to impersonate any person by using forged headers or other identifying information is prohibited. The use of anonymous remailers or nicknames does not constitute impersonation.

7. Spam, Junk E-mail, or Mass Mailing :

Use of the Run IT Solutions Limited service to transmit any spam, junk-mail, and unsolicited mass mail is solely prohibited. Violations of this type will result in the immediate termination of the offending Run IT Solutions Limited account.

Spam, junk-mail, and mass mailing are defined as the sending of the same, or substantially similar, unsolicited electronic mail messages, whether commercial or not, to more than one recipient. A message is considered unsolicited if it is posted in violation of a newsgroup charter or if it is sent to a recipient who has not requested or invited the



message. This also includes email with forged headers, compromised mail server relays, and false contact information. This prohibition extends to the sending of unsolicited mass mailings from another service, which in any way implicates the use of Run IT Solutions Limited's services whether or not the message actually originated from our network.

Run IT Solutions Limited's mass mailing policy also applies to mailing lists, list servers, or mailing services you may be in contact with. The policy is stated as follows: An acceptable mailing list will be focused at a targeted audience that has voluntarily signed up for your email information or that has made their email address available for distribution of information from you. The list must also allow for automatic removal by the recipient using a system accessible on the World Wide Web, and the method of removal should be stated clearly in all email messages.

IMPORTANT NOTICE :

Anyone hosting websites or services on their server that support spammers or cause any of our IP space to be listed in any of the various Spam Databases will have their server immediately removed from our network. The server will not be reconnected until such time that you agree to remove ANY and ALL traces of the offending material immediately upon reconnection and agree to allow us access to the server to confirm that all material has been COMPLETELY removed. Severe violations may result in immediate and permanent removal of the server from our network without notice to the customer. Any server guilty of a second violation WILL be immediately and permanently removed from our network without notice.

8. E-mail / News Bombing :

Malicious intent to impede another person's use of electronic mail services or news will result in the immediate termination of the offending Run IT Solutions Limited account.

9. E-mail / Message Forging :

Forging any message header, in part or whole, of any electronic transmission, originating or passing through the Run IT Solutions Limited service is in violation of this AUP.

10. Usenet Spamming :

Run IT Solutions Limited has a zero tolerance policy for the use of its network for the posting of messages or commercial advertisements, which violate the rules, regulations, FAQ or charter of any newsgroups or mailing list. Commercial messages that are appropriate under the rules of a newsgroup or mailing list or that are solicited by the recipients are permitted.



11. Unauthorized access :

Use of the Run IT Solutions Limited service to access, or to attempt to access, the accounts of others, or to penetrate, or attempt to penetrate, security measures of Run IT Solutions Limited's or another entity's computer software or hardware, electronic communications system, or telecommunications system, whether or not the intrusion results in the corruption or loss of data, is expressly prohibited and the offending Run IT Solutions Limited account is subject to immediate termination.

12. Network Performance

Run IT Solutions Limited accounts operate on shared resources. Excessive use or abuse of these shared network resources by one customer may have a negative impact on all other customers. Misuse of network resources in a manner which impairs network performance is prohibited by this policy and may result in termination of your account.

You are prohibited from excessive consumption of resources, including CPU time, memory, disk space, and session time. You may not use resource-intensive programs which negatively impact other customers or the performances of Run IT Solutions Limited systems or networks. Run IT Solutions Limited reserves the right to terminate or limit such activities.

REVISIONS TO THIS ACCEPTABLE USE POLICY

Run IT Solutions Limited reserves the right to revise, amend, or modify this AUP and our other policies and agreements at any time and in any manner.